Dated 16 October 2003

AIR FRANCE

and

DE STAAT DER NEDERLANDEN

and

KONINKLIJKE LUCHTVAART MAATSCHAPPIJ N.V.

AF/ DUTCH STATE/ KLM AGREEMENT

AGREEMENT

This agreement (the "Agreement"), made and entered into on 16 October 2003 by and between:

(1) Société Air France, a société anonyme incorporated under the laws of France with a share capital of Euro 1,868,137,539.50, registered under the number 552 043 002 RCS Bobigny and having its registered office at 45, rue de Paris, 95747 Roissy CDG Cedex, France, represented by J.C. Spinetta,

hereinafter referred to as "Air France" or "AF".

AND

(2) De Staat Der Nederlanden, represented by on behalf of the Minister of Transport, Public Works and Water Management (*Minister van Verkeer en Waterstaat*) and by on behalf of the Minister of Finance (*Minister van Financiën*),

hereinafter referred to as the "State".

AND

(3) Koninklijke Luchtvaart Maatschappij N.V., a public company with limited liability incorporated under the laws of the Netherlands, registered under number 33014286, whose registered office is at Amstelveen, the Netherlands, represented by L.M. Van Wijk and

hereinafter referred to as "KLM".

AF, the State and KLM are hereinafter individually referred to as a "Party" and together as the "Parties".

WHEREAS:

- (A) AF and KLM intend to enter into an agreement entitled framework agreement (the "Framework Agreement") pursuant to which Air France and KLM agree to combine their respective businesses and operations, in order to create a leading airline group (the "Combination"). In order to achieve the Combination, Air France and KLM agree that Air France will make an exchange offer (the "Exchange Offer") for all the issued and listed common shares in bearer form in the capital of KLM (the "KLM Common Shares") and the listed common shares in registered form, represented by certificates registered in New York (New York Registry Shares) (the "KL NYRSs"), in the share capital of KLM (the KLM Common Shares and the KL NYRSs being hereinafter referred to as the "KL Securities") with a view to acquiring all the tendered KL Securities, subject to the terms and conditions of the Exchange Offer.
- (B) As part of the main transactions contemplated in the Framework Agreement, on even date herewith, the State represented by the Minister of Finance and the Minister of Transport, Public Works and Water Management, entered into an agreement with KLM entitled "amendments to agreements between de Staat der Nederlanden and KLM dated 11 February 1994, 23 December 1996, 6 July 1998 and 30 October 2001" (the "Amended State Option") whereby the State and KLM agreed, subject to Completion of the Exchange

Offer having taken place on its terms and conditions, to, *inter alia*, amend the conditions under which the State may exercise its option right to acquire preference shares B with a nominal value of 2 euro (the "Shares") in the capital of KLM.

NOW THEREFORE THE FOLLOWING HAS BEEN AGREED UPON BETWEEN THE PARTIES:

1 INTERPRETATION AND DEFINITIONS

- 1.1 In this Agreement, unless the context requires otherwise the following expressions shall have the following meaning:
 - "AF Board" means the board of directors of AF;
 - "Affiliate" means in relation to any Entity, an Entity in which it has directly or indirectly through another Affiliate or Affiliates, the Control of such Entity; provided, however, that Martinair N.V. shall not be deemed to be an Affiliate of KL;
 - "AFOP" means the new French wholly owned subsidiary of AF;
 - "AFOP Board" means the board of directors of AFOP;
 - "ASK" means available seat per kilometre; i.e. one aircraft seat flown a distance of one kilometre;
 - "Agreement 1994" means the agreement between the Dutch State and KLM dated 11 February 1994;
 - "Agreement 1996" means the agreement between the Dutch State and KLM dated 23 December 1996;
 - "Agreement 1998" means the agreement between the Dutch State and KLM dated 6 July 1998;
 - "Air Traffic Endangered" means in respect of a Market that the State has notified KLM that any of the Air Traffic Rights enjoyed and operated under by KLM on such Market is or shall be restricted or terminated following notice from another state based on the fact that such state considers that a substantial part of the share capital of KLM is not demonstrably Dutch owned or that KLM is not effectively controlled by Dutch nationals;
 - "Amended State Option" has the meaning ascribed to it in paragraph (B) of the preamble;:
 - "Annual Renewal" means the renewal of the Option Right which can occur three times for a period of maximum 12 months each;
 - "Assurances" means the KL Assurances and the State Assurances;
 - "Combination" has the meaning ascribed to it in paragraph (A) of the preamble;
 - "Combined Entities" means AF and KL and their respective Affiliates, together with any Entity that AF and KL and/or any of their Affiliates may set up in accordance with this Agreement, provided that subsequent to the Hive Down, AF shall no longer be included within the Combined Entities;
 - "Combined Group" means the group constituted by the Combined Entities;

"Completion of the Exchange Offer" means the date on which settlement of the Exchange Offer shall take place;

"Concerted Action" means any concerted action between persons who entered into agreement for the purposes of acquiring or selling voting rights or for the purpose of exercising the voting rights in order to enforce a common policy towards an Entity. Finally, any Entity and the chairman of its board, its executive directors, members of its management board, its managers (gérants), Entities it Controls and Entities under the same Control are deemed to be acting in concert;

"Control" or "Controlled" means control when an Entity (i) holds directly or indirectly part of the share capital of another Entity granting the majority of the voting rights in the general meeting of shareholder of the latter Entity, (ii) holds individually the majority of the voting rights in the general meeting of shareholders of another Entity pursuant to an agreement with other shareholders of the latter Entity, such agreement not being contrary to the interest of the Entity, (iii) determines de facto (and due to specific circumstances such as the apportionment among the public of the share capital), the decision at the general meeting of shareholders by using the voting rights it holds in the latter Entity. An Entity is deemed to control another Entity when it has, directly or indirectly, more than 40% of the voting rights and if there is no other shareholder holding more than 40% of the voting rights. One or several Entites (Persons) acting in a Concerted Action are deemed Controlling jointly an Entity when they decide de facto the decisions at the level of the general meeting of shareholders;

"Entity" means a corporation, partnership, limited liability company, limited liability partnership, joint stock company or any other form of legal association;

"Exchange Offer" has the meaning ascribed to it in paragraph (A) of the preamble;

"Framework Agreement" has the meaning ascribed to it in paragraph (A) of the preamble;

"Hive Down" means the transfer of assets, liabilities, businesses and operations by AF to a wholly owned subsidiary of AF in the manner set out in the Framework Agreement;

"Letter Agreement 2001" means the letter agreement between the State and KLM dated 30 October 2001;

"Initial Option Period" means duration the Option Right i.e. a three-year period as of the date of the Completion of the Exchange Offer;

"Intergovernmental DOU" means the declaration of understanding entered into between the French State and the Dutch State in relation to the Combined Group;

"KL Assurances" means the assurances provided to KLM pursuant to the terms of the Framework Agreement;

"KL Assurances Foundation" means the foundation incorporated under Dutch law in respect of the Assurances;

"KL Assurances Foundation Board" means the board of directors of the KL Assurances Foundation;

"KL MB" means the mangement board of KLM;

"KLM Common Shares" has the meaning ascribed to it in paragraph (A) of the preamble:

"KLM's Key Market" has the meaning ascribed to it in the letter agreement between the Dutch State and KLM dated 16 October 2003;

"KLM NYRSs" has the meaning ascribed to it in paragraph (A) of the preamble;

"KLM's Other Key Market" means any and all of the markets (not being a KLM's Key Market) on which KLM operates provided that the total ASKs to such market(s) represent in aggregate 10% or more of KLM's current total ASKs as at the date there is an assessment of such KLM's Other Key Market;

"KL Securities" has the meaning ascribed to it in paragraph (A) of the preamble;

"KL Supervisory Board" means the supervisory board of KLM;

"Market" means KLM's Key Market or KLM's Other Key Market, as the case may be;

"Option Right" means the option right to acquire the Shares which has been granted by KLM to the State in the Agreement 1994 and as amended and restated in the Agreement 1996, Agreement 1998 and the Letter Agreement 2001, and which is further amended and restated in the Amended State Option;

"Renewal Notice" means a written notice to KLM from the State, to be sent at least one month prior to expiration of the Initial Option Period or an Annual Renewal;

"Shares" has the meaning ascribed to it in paragraph (B) of the preamble;

"State Assurances" has the meaning ascribed to it in Clause 3.1 of this Agreement;

- 1.2 References to Clauses, Schedules and Parties are to the Clauses, Schedules and Parties to this Agreement. References to a Party to this Agreement include successors and permitted assignees of that Party.
- 1.3 Where any obligation pursuant to this Agreement is expressed to be undertaken or assumed by any Party, such obligation shall be construed as requiring the Party concerned and its successors and permitted assignee to exercise all rights and powers of control over the affairs of any other person which that Party or such successors and assignees is able to exercise (whether directly or indirectly) in order to secure performance of such obligation. Where a Party agrees to "procure" something, this means that that Party shall take care of such matter and will act as guarantor in respect of such procurement.

2 OPTION RIGHT

- 2.1 The State hereby acknowledges and agrees in relation to the Amended State Option that:
 - 2.1.1 Prior to renewing the Option Right after the Initial Option Period in accordance with its terms and at the same time as informing KLM thereof, the State shall inform Air France of its intention to renew the Option Right and shall provide AF with a written statement setting forth the full reasons as to why it deems renewal of the Option Right necessary, including, inter alia and if applicable, the name of the third party who is causing such necessity and the state of the discussions with such third party. If the renewal of the Option Right is, in the opinion of the State, no longer necessary in order to avoid that any of the KLM's Key Markets and/or any of KLM's Other Key Markets will be Air Traffic Endangered, the State shall not renew the Option Right and shall therefore not send the Renewal Notice.

- 2.1.2 Prior to notification of KLM by the State of its intention to exercise the Option Right, the Parties shall jointly discuss in good faith, the necessity for the State to exercise the Option Right as well as the overall timing of such exercise thereof, provided in any case that such discussion process shall not constitute a prior approval requirement from AF.
- 2.1.3 The State acknowledges that in respect of third parties' countries referred to in Clause 2.1.1, the French State and the State have entered into a declaration of understanding (the "Intergovernmental DOU"). As a result, the French State and the State have agreed that the directorate general of civil aviation of France and the Netherlands will provide mutual assistance in the case of any major difficulties with non-European Union countries, particularly in cases where traffic rights of the airlines could be jeopardised due to the modification of their capital and/or where commercial market access is hindered.
- 2.1.4 Should the Option Right be exercised by the State pursuant to the terms of the Amended State Option, the State will fully comply with its obligations thereof and exercise the voting rights attached to the Shares (i) in the best interests of KL and (ii) in the best interests of the Combined Group and its shareholders but in any circumstance in full compliance with the principles and rules of corporate governance as provided for in Clause 7 of the Framework Agreement (set out in Schedule 2.1.4).
- 2.1.5 Further to the exercise of the Option Right pursuant to the terms and conditions of the Amended State Option the State regularly but in any event every 6 months shall inform AF about the progress of the negotiations with the relevant third party state causing the Air Traffic Endangered and having been the cause of the exercise of the Option Right.
- 2.1.6 The State undertakes, upon the request of AF, to enter into any agreement, sign any document and to fully co-operate to transfer the Shares to KLM for the purposes of redeeming the Shares in the manner set out in the Amended State Option and upon the occurrence of one of the two following dates whichever comes first:
 - the date on which the relevant KLM's Key Market or the relevant KLM's
 Other Key Market is no longer Air Traffic Endangered, unless in the
 reasonable and motivated opinion of the State, the relevant KLM's Key
 Market or the relevant KLM's Other Key Market is still Air Traffic
 Endangered;
 - the date on which the EU Commission receives a specific mandate from the EU Members States to renegotiate the terms of the bilateral treaties entered into between the EU Members States and the state causing the Air Traffic Endangered.
- 2.2 The State and KLM acknowledge and agree that they shall not amend or renegotiate the terms and conditions of the Amended State Option (including for the avoidance of doubt, the definition of KLM's Key Market or the definition of KLM's Other Key Market), without the prior written approval of Air France.

3 STATE ASSURANCES

- 3.1 In the context of the Combination as contemplated in the Framework Agreement, AF and KLM hereby grant to the State the assurances in relation to KLM as attached in **Schedule** 3, which shall become effective upon the Completion Date for an eight-year period (the "State Assurances").
- The Parties acknowledge and agree that for the eight-year period from the Completion 3.2 Date, the State with respect to the State Assurances may submit to the KLM Assurances Foundation Board in the manner set out in the articles of association of the KLM Assurances Foundation a decision of the KL MB, and/or the KL Supervisory Board, and/or the AF Board and/or the AFOP Board (after completion of the Hive Down), which it considers to be in conflict with the State Assurances. In such a case, the KLM Foundation Assurances Board shall render a binding advice on the interpretation of the State Assurances. When rendering such a binding advice (which shall be given within 20 Business Days from submission), the KLM-Foundation Assurances Board undertakes to act in the best interest of KL and in the best interest of the Combined Group and its shareholders. In addition, the Parties acknowledge and agree, that in the case the KLM Assurances Foundation Board has rendered a binding advice as to the contravention of a decision of the KL MB, and/or the KL Supervisory Board, and/or the AF Board and/or the AFOP Board (after completion of the Hive Down) with either (a) a State Assurance set out in paragraph 2.1 (i) and (ii) and 2.2 (i) and (ii) of Schedule 3.2 of this Agreement or (b) a KL Assurance set out in paragraph 3, 1) and 2) of Schedule 3.2(1) of this Agreement, such binding advice shall be deemed to have been rendered on both the basis of the KL Assurances and the State Assurances.
- 3.3 The Parties acknowledge and agree that provided, with respect of the State Assurances that the State has requested the binding advice of the KLM Foundation Assurances Board in the manner set out in Clause 3.2 above, the KLM Foundation Assurances Board decides in its binding advice that a decision of the KL MB and/or the KL Supervisory Board and/or AF Board and/or AFOP Board conflicts with the State Assurances, the KL MB and/or the KL Supervisory Board and/or AF Board and/or AFOP Board shall withdraw and/or amend such decision in accordance with the binding advice of the KLM Foundation Assurances Board as soon as practicable.
- 3.4 The Parties acknowledge and agree (in accordance with the provisions of the Articles of Associations of the KLM Assurances Foundation attached in Schedule 3.4) that the KLM Assurances Foundation shall be managed by a board comprising four (4) people appointed as follows:
 - (i) one independent director shall be designated by AF (the "AF Appointee to the Assurances Foundation Board");
 - (ii) one independent director shall be designated by KLM (the "KL Appointee to the Assurances Foundation Board");
 - (iii) one independent director shall be designated by the State (the "State Appointee to the Assurances Foundation Board")
 - (iv) one independent director (the "Co-opted Appointee to the Assurances Foundation Board") shall be designated jointly by the AF Appointee to the Assurances Foundation Board, the KL Appointee to the Assurances Foundation Board and the State Appointee to the Assurances Foundation

Board, <u>provided</u> that for the purposes of designating the Co-opted Appointee to the Assurances Foundation Board, the AF Appointee to the Assurances Foundation Board shall be entitled to cast two votes.

In addition, the Parties acknowledge and agree that the articles of association of the KLM Assurances Foundation provide for the existence of a committee comprising of the AF Appointee to the Assurances Foundation Board, the KL Appointee to the Assurances Foundation Board and the Coopted Appointee to the Assurances Foundation Board (the "KL Assurances Committee"). The KL Assurances Committee shall decide and render binding advices on the KL Assurances pursuant to Clause 9.5 of the Framework Agreement.

Furthermore, the Parties acknowledge and agree that the articles of association of the KLM Assurances Foundation provide for the existence of a second committee comprising of the AF Appointee to the Assurances Foundation, the State Appointee to the Assurances Foundation Board and the Coopted Appointee to the Assurances Foundation Board (the "State Assurances Committee"). The State Assurances Committee shall decide and render binding advices on the State Assurances pursuant to Clause 3.2 above.

3.5 In addition, the Parties acknowledge and agree that the member designated by the State, in relation to a specific decision of the AF Board (or AFOP Board) or the KL MB or the KL Supervisory Board that such member designated by the State may reasonably consider as constituting a contravention to the State Assurances to be submitted to the KLM Assurances Foundation Board in compliance with Clause 3.2 above may reasonably request, from the SMC Chairman, any information contained in documents remitted to the members of the AF Board, the AFOP Board, the KL MB and the KL Supervisory Board (as appropriate) and on which the members of the AF Board, the AFOP Board, the KL MB and the KL Supervisory Board (as appropriate) based their decision, which is deemed to constitute a possible or alleged contravention to KL Assurances or the State Assurances.

Should the SMC Chairman consider the above-mentioned request to be reasonable, he shall ensure, in his capacity as AF Chairman, that the requested information remitted to the members of the AF Board (or the AFOP Board) and shall request the KL CEO to ensure that the requested information remitted to the members of the KL MB and the KL Supervisory Board, are sent to the member designated by the State at the address indicated by such member and furthermore in accordance with Clause 8.1, without undue delay, provided he has entered into confidentiality agreements on terms satisfactory to AF whereby he shall undertake to keep confidential, all information and documents which he may receive while assessing a possible or alleged contravention of the KL Assurances or the State Assurances.

4 REPRESENTATION OF THE STATE AT THE AF BOARD

The Parties hereby acknowledge and agree that after the Completion Date, the State shall be entitled to have a member designated at the AF Board, who shall be appointed by the general meeting of AF Shareholders upon proposition of the AF Board after consultation and upon the recommendation of the State, in accordance with the AF Nominating Committee Rules.

The Parties acknowledge and agree that the member of the AF Board designated by the State shall possess a level of relevant expertise (provided that former and current

members of the supervisory board of an airline company shall be deemed to have such level of expertise) and shall be resident in the Netherlands.

The Parties acknowledge and agree that the member of the AF Board designated by the State shall remain a member of the AF Board until the date on which the French State no longer has a member designated by it at the AF Board.

5 EU COMMISSION REVIEW

In the context of the review by the EU Commission of the Combination as contemplated in the Framework Agreement, AF undertakes to allow the State to designate one representative to attend, as an observer only, any relevant formal or informal meeting with the EU Commission, it being provided though that in no event, such representative shall be allowed to actively participate to the discussions between AF, KLM and the EU Commission.

Furthermore, AF and KLM shall provide the State with a copy of any draft concentration notification as soon as possible and in any event 48 hours prior to the submission of such notification to the European Commission or any other European competition authority.

6 INFORMATION

The Parties agree that the State shall be provided with the semi-final draft or final draft of the Dutch offer document to be published in relation to the Exchange Offer, in order to allow for the State to provide comments on such document only to the extent such comments are relevant and reasonable.

7 KL AMENDED ARTICLES OF ASSOCIATION

The State hereby undertakes to vote at the KL Meeting in favour of the approval of the Amended KL Articles of Association set out in **Schedule 7**.

8 NOTICES

8.1 All notices given by either of the Parties to the other Parties pursuant to this Agreement shall be in the English language and shall be sent by airmail, registered or otherwise, facsimile, or delivered by hand to the other Parties at the following addresses or at such other addresses as the Parties may indicate by notice given in accordance with this paragraph:

Air France

Attention:

45, rue de Paris

95747 Roissy CDG Cedex, FRANCE

Fax: + 33 1 41 56 67 19

Der Staat der Nederlanden

A 44 - - 41 - A

Fax:

KLM

Attention:

Counsel

Secretary to the Management Board and General

Amsterdamseweg 55 1185 GP Amstelveen

The Netherlands

Fax: + 31 20 6488 100

- 8.2 Any notice or other communication shall be deemed to have been given:
 - (i) if delivered in person, at the time of delivery; or
 - (ii) if sent by mail, at 10.00 a.m. on the second Business Day after it was posted or at 10.00 a.m. (local time at the place of destination) on the fifth Business Day after it was mailed by overnight courier; or
 - (iii) if sent by fax, on the date of transmission, if transmitted before 3 p.m. (local time at the place of destination) on any Business Day and in any other case on the Business Day, following the date of transmission.
- 8.3 In proving the giving of a notice or other communication, it shall be sufficient to prove that delivery in person was made or that the envelope containing the communication was properly addressed and mailed, either by recorded delivery post or by prepaid airmail, as the case may be), or that the fax was properly addressed and transmitted, as the case may be.
- **8.4** No notice or other communications made under this Agreement may be withdrawn or revoked.

9 GOVERNING LAW

This Agreementshall be executed in the English language, and shall be governed by and construed in accordance with the laws of the Netherlands.

10 DISPUTE RESOLUTION AND ARBITRATION

- 10.1 Save in connection with the KL Assurances and the State Assurances, in the event a dispute between the Parties arises out or in connection with this Agreement, including any question concerning its validity, termination, interpretation, performance, operation, enforcement or breach, the Parties agree to firstly submit the matter to settlement proceedings (mediation) under the ICC Rules of Optional Conciliation of the International Chamber of Commerce for settlement. Settlement shall be conducted by a sole conciliator appointed in accordance with said rules. The place of settlement shall be Brussels. The conciliation procedure shall be conducted in the English language.
- 10.2 If the dispute has not been settled pursuant to said rules within 30 Business Days following the filing of a request for conciliation or within such other period as the Parties may agree

in writing, such dispute shall be finally settled in accordance with the rules of arbitration of the International Chamber of Commerce. The arbitral tribunal shall be composed of three arbitrators appointed in accordance with said rules. The place of arbitration shall be Brussels, Belgium. The arbitral procedure shall be conducted in the English language.

10.3 Notwithstanding the foregoing, nothing in Clauses 11.1 and 11.2 shall preclude each of the Parties from applying for injunctive relief summary proceedings (kort geding) before any competent court.

IN WITNESS WHEREOF, this AGREEMENT has been duly signed in three (3) originals in English by their duly authorised representatives as of the date first above written.

For and on behalf of AE

For and on behalf of the State of the Netherlands

Mr. J.C. Spinetta The Chairman and CEO

authorised representative for the Minister of Transport, Public Works and Water Management

authorised representative for the Minister of Finance

For and hehalf of KI M

Mr. L. van Wijk The Chief Executive Officer

The Chief Financial Officer

SCHEDULE 2.1.4

CLAUSE 7 OF THE FRAMEWORK AGREEMENT

Terms defined below shall have the meaning ascribed to it in the Framework Agreement.

7. CORPORATE GOVERNANCE AND ORGANISATION

The Parties agree that the corporate governance and organisation of the Combined. Entities and the Combination as from the Completion Date (unless stated otherwise in this Agreement) shall be set out in this Clause 7.

7.1 AF Management

7.1.1 AF Board

Notwithstanding any future amendments to the composition of the AF Board resulting *inter alia* from the enforcement of the New Law and the subsequent Hive Down and/or the disposal by the French State of the whole or part of its current shareholding in AF after the Completion Date but taking into account any Legal Requirements including *inter alia* the Legal Requirements applicable to companies listed or which have listed securities on Euronext Paris, on Euronext Amsterdam and on the NYSE, the Parties agree that the AF Board shall include upon or as soon as practicable after the Completion Date:

- the KL CEO; and
- a member designated by the State of the Netherlands; and
- two (2) members proposed by the KL Supervisory Board
- (together the "KL AF Directors").

After the Completion Date and until completion of the Hive Down, the AF Board shall consist of up to 26 members and subsequent to the Hive Down, shall consist of up to 16 members, <u>provided</u> that such number may be further amended in order to provide for the admission of additional members of the AF Board as a result of the representation at the AF Board of the New Party (as defined below), or the representation at the AF Board of any new business or commercial partners of the Combined Group, as well as a consequence on the composition of the AF Board deriving from any new law applicable to AF.

Meetings of the AF Board (and the AFOP Board subsequent to the Hive Down) shall be conducted in French, and preparatory and working materials used for such meetings will be in French with an English translation. During the meetings of the AF Board, each member of the AF Board shall have the right to express himself in his own mother tongue (it being limited though to French, English, Dutch and Italian) and to attend the AF Board meetings with translators.

Minutes of the AF Board meetings shall be prepared and agreed to in both the French and English languages, provided, that in accordance with Legal Requirements the French minutes shall be deemed authentic.

7.1.2 Vice-Chairmanship of AF Board

The KL CEO shall be appointed as vice-chairman of the AF Board.

- 7.1.3 For the purposes of implementing the principles set out in Clauses 7.1.1 and 7.1.2 above, the AF Chairman undertakes to convene prior to the Commencement Date a meeting of the AF Board (the "AF Board Meeting") for the purposes of:
 - (i) granting to L.M. van Wijk, in his capacity as KL CEO, the title of vice-chairman of AF, effective upon the Completion Date;
 - (ii) creating a nominating committee (the "AF Nominating Committee") comprising (a) three independent directors, who shall not be either directors representing the employees of AF, Directors or more generally directors of AF or KL exercising executive functions within AF and/or KL, and (b) a deputy member of the AF Nominating Committee, who shall only sit at the AF Nominating Committee when the appointment or the dismissal of a member of the AF Board concerns one of the three independent directors referred to in (a) above. The AF Nominating Committee shall be bound as at the Completion Date by a set of binding rules applicable to the AF Nominating Committee (the "AF Nominating Committee Rules") set out in Schedule 7.1.3 and which will provide inter alia to the greatest extent permitted under Legal Requirements, that the KL CEO, at any given time, shall remain a member of the AF Board (and that thereafter, the AF Nominating Committee shall propose to the AF Board which shall then propose to the general meeting of the AF Shareholders the renewal of his functions as one of the KL AF Directors; should the KL CEO resign, die or be otherwise removed from or leave the office of KL CEO, he shall be replaced in his capacity as one of the KL AF Directors by the new KL CEO). Furthermore, the AF Nominating Committee Rules shall provide that upon the expiry of any term of office of each of the other three KL AF Directors, the AF Nominating Committee shall propose to the AF Board which shall then propose to the general meeting of the AF Shareholders, the appointment of persons chosen after consultation with and upon the recommendation of (i) the State of the Netherlands, in relation to the member designated by the State of the Netherlands and (ii) the KL Supervisory Board in relation to the remaining two KL AF Directors, provided however that the persons mentioned in (i) and (ii) above shall have a level of relevant expertise (being provided that former or current members of the supervisory board of an airline company shall be deemed to have such level of expertise) and shall be residents in the Netherlands. In addition, the Parties acknowledge and agree that the member designated by the State of the Netherlands shall remain a member of the AF Board until the date on which the French State no longer has a representative at the AF Board.
 - (iii) approving an amendment to the articles of association of AF in order to provide inter alia for the creation of the AF Nominating Committee, the SMC and the proposal to appoint new directors including the KL AF Directors to the AF Board.
 - (iv) convening the AF Meeting for the purposes set out in Clause 17.

7.1.4 The Parties acknowledge and agree that during the Initial Period, the members of the AF Board shall consider the binding recommendation rendered by the SMC in relation to any of the Reserved Matters. In addition, the AF Board acknowledged and agreed in a resolution set out in Schedule 1(a) that following a careful review of the terms and conditions of this Agreement, the AF Board agreed, subject to the occurrence of the Completion Date and for the duration of the Initial Period, that the AF Board shall consider in relation to AF, the binding recommendation rendered by the SMC in relation to the Reserved Matters. Finally, after completion of the Hive Down, the members of the AFOP Board, having regard to their fiduciary duties and Legal Requirements, shall adopt and implement any binding recommendation of the SMC.

7.1.5 KL executive at the AF Executive Committee

The Parties agree that on the Completion Date, one of the KL MB Members or a KL employee with an executive function shall become a member of the executive committee of AF (or the executive committee of AFOP subsequent to the Hive Down) (the "ExCom").

7.2 Strategic Management Committee

7.2.1 The Parties agree that they shall establish and maintain within AF during the Initial Period, a strategic management committee (the "SMC") whose composition, organisation and activities are described in this Clause 7.2.

The Parties acknowledge and agree that at the expiry of the Initial Period, the SMC shall terminate. Notwithstanding the preceding sentence, the AF Chairman may decide to maintain the SMC or to create an equivalent body such as *inter alia* an executive committee of AF, provided that the composition, functioning and competences of such body may differ from those of the SMC in order to take into account the most efficient management structure for the Combined Entities. In any event, should such an executive committee be created, membership will be established on a fair and non-discriminatory basis and will provide for a continuous representation of KL.

7.2.2 Composition of the SMC

The Parties agree that during the Initial Period, the SMC shall comprise eight (8) members (the "SMC Members") as follows:

- (i) the KL CEO;
- three (3) members who shall either be members of the KL MB or KL employees with executive functions (together with the KL CEO, the "KL SMC Members")
- (iii) the AF Chairman;
- (iv) three (3) members who shall be AF employees with executive functions (and/or AFOP employees with executive functions subsequent to the Hive Down) (together with the AF Chairman, the "AF SMC Members")

The SMC Members shall be designated by the AF Nominating Committee after consultation with and upon the proposal of (i) the AF Chairman (and/or the

chairman of AFOP subsequent to the Hive Down) in relation to the AF SMC Members and (ii) the KL Supervisory Board in relation to the KL SMC Members.

The SMC Members shall be appointed for the duration of the Initial Period only.

7.2.3 Function of the SMC

The Parties agree that the SMC shall have an advisory role for both AF (or AFOP subsequent to the Hive Down) and KL with respect to the strategy and management policy of each of the Combined Entities and with respect to the supervision and overview of the strategy and the management of each of the Combined Entities' affairs by rendering binding recommendations concerning the Parties' common position with respect to all the major strategic decisions of each of the Combined Entities relating to commercial, financial, technical and operational matters listed in **Schedule 7.2.3** (the "**SMC Matters**") regarding each of the Combined Entities. The SMC shall render binding recommendations to the AF Board (or the AFOP Board subsequent to the Hive Down), the KL MB and the KL Supervisory Board.

The Parties agree that the KL CEO, the AF Chairman (or the AFOP Chairman subsequent to the Hive Down), the Combined Entities' Chairmen (if any), the Combined Entities, and/or the Combined Entities' Boards (if any) and/or any of the key officers of the Combined Entities, as the case may be, shall not make or implement any decisions falling within the scope of the SMC Matters before the SMC has rendered its binding recommendation.

AF shall procure that after the Hive Down, AFOP shall comply with the provisions of this Clause 7.

7.2.4 Meetings of the SMC

Meetings of the SMC shall be held at least once a month, on a basis alternating between the registered office of KL and the registered office of AF.

Notwithstanding the above, to the extent reasonably possible, meetings may be held by telephone conferences and shall be conducted in English, and materials used for such meetings will be in English.

Positions determined at the SMC shall be prepared and agreed to in the English language and shall be recorded in written minutes in the English language.

7.2.5 Chairman, Consultation Matters and Reserved Matters

The AF Chairman shall chair the meetings of the SMC (the "SMC Chairman") and shall have a decisive vote in the event of a tie, by virtue of holding this position, on all SMC Matters except on the matters set out in Schedule 7.2.5(i), which shall require the unanimous consent of all the SMC Members (the "Reserved Matters").

In addition, in relation to matters set out in **Schedule 7.2.5(ii)** (the "**Consultation Matters**"), should the AF Chairman intend to exercise his decisive vote (i.e. double voting right), the AF Chairman undertakes during the Initial Period that prior to doing so, he shall consult with the KL CEO. A rejection by the SMC of a proposed action on a Reserved Matter shall be deemed to be a binding recommendation of the SMC to abstain from the proposed action.

- 7.2.6 The Parties acknowledge and agree that should a third party, being an airline company, be included within the Combined Group (a "New Party") before the expiry of the Initial Period, the New Party must abide to the principles and provisions set out in Clause 7.2 (including, for the avoidance of doubt, the provision set out in the second paragraph of Clause 7.2.1 and the content of Schedule 7.2.5(i) constituting the Reserved Matters) and that, upon the inclusion of the New Party and its Affiliates within the Combined Group, the provisions relating to the SMC shall be amended in order to provide for the following:
 - in addition to the SMC Members, the SMC shall comprise four (4) new members (the "New Party SMC Members") appointed by the New Party by applying mutatis mutandis the provisions set out in Clause 7.2.2;
 - (ii) the provisions of Clause 7.2.3 shall apply mutatis mutandis to the New Party and its Affiliates;
 - (iii) the provisions of Clause 7.2.4 shall apply mutatis mutandis to the New Party, being provided that the meetings of the SMC shall then be held on a rotating basis in the registered offices of AF, KL and the New Party;
 - (iv) the provisions of Clause 7.2.5 shall be amended in order to provide that:
 - (a) each of the AF SMC Members shall be granted the right to cast two votes on all SMC Matters;
 - (b) the AF Chairman shall remain the SMC Chairman and shall retain its decisive vote in the event of a tie on all SMC Matters except the Reserved Matters;
 - (c) in relation to any Reserved Matters relating to KL, decisions at the level of the SMC shall be taken by a majority (considering the decisive vote in the event of a tie of the SMC Chairman) provided however, that KL shall be granted a veto right, for the purposes of ensuring that no Reserved Matter relating to KL can be approved at the level of the SMC without the consent of the KL SMC Members;

provided that under no circumstance shall the admission of the New Party into the Combined Group result in (i) an extension of the duration of the SMC set out in Clause 7.2.1 or (ii) the granting of any rights to KL or the New Party additional to those provided to KL under this Agreement.

The Parties, together with the New Party, may agree to reduce the number of SMC Members, provided that in such a case, each of AF, KL and the New Party shall have the same number of members at the SMC. Clause 7.2.6 shall apply *mutatis mutandis* in such a case and such a reduction of the number of members of the SMC would not result in any change as to the principles and rules set out in Clause 7.2.6.

7.2.7 Operational Subcommittees

The Parties agree that subcommittees may be established under the supervision of the SMC, such as *inter alia* a network committee, a pricing and revenue management committee, a sales and distribution committee, a product and brand committee, a frequent flyer programme committee, an engineering and maintenance committee, an IT committee, a regulatory committee and a marketing agreements committee (together the "Operational SubCommittees").

The procedure and functioning of the Operational SubCommittees will not be subject to any formal rules other than those set out by the SMC. The Parties will, however, endeavour to act in good faith to facilitate their functioning.

The Parties acknowledge that they have agreed on certain guidelines set out in **Schedule 7.2.7** which shall serve as guidelines for the Operational SubCommittees. However, the Parties hereby further acknowledge that such guidelines are set out for indicative purposes only and may be amended at any time by the SMC. The above-mentioned guidelines shall not supersede, in any event, any binding recommendation rendered by the SMC or any subsequent decision taken at the level of the AF Board, the KL MB, the KL Supervisory Board or the AFOP Board.

7.3 KL Management

The Parties agree that to the greatest extent possible, the provisions contained in the present Clause 7.3 shall be included in the Amended KL Articles of Association.

7.3.1 KL MB

(i) Composition of the KL MB.

The Parties agree that for the Initial Period, the Board of KL (the "KL MB") shall be composed of five (5) members as follows:

- one (1) member shall be designated by AF (the "AF MB Member");
 and
- four (4) members shall be designated by KL (the "KL MB Members").

The Parties agree that the AF Chairman and the KL CEO shall agree on the specific operating functions to be given to the AF MB Member following the Completion Date.

The Parties acknowledge and agree that during the Initial Period, the majority of the members of the KL MB shall be Dutch nationals and residents. Upon the expiry of the Initial Period and thereafter, the Parties acknowledge and agree that the majority of the members of the KL MB shall be Dutch residents.

The Parties acknowledge and agree that pursuant to the Amended KL Articles of Association and the Protocol (a) only in the context of the preparation and approval of the annual financial statements of KL, the meeting of Priority Shareholders, after consulting the KL MB and the KL Supervisory Board, shall determine the amount to be set aside to establish or increase reserves (and therefore not in respect of existing reserves as at the date hereof), provided that such amount shall be reasonable considering

the financial situation of KL and shall comply with the dividend policy of the Combined Group and (b) the remuneration of the members of the KL MB shall be determined by the KL Supervisory Board with the prior approval of the meeting of Priority Shareholders of KL. AF will vote its Priority Shares after consulting the remuneration committee of AF, if any.

(ii) Meetings of the KL Management Board.

The meetings of the KL MB shall take place once a week on a fixed day and shall be convened by the KL CEO and/or any member of the KL MB. Unless agreed otherwise by each member of the KL MB, four (4) calendar days before each meeting, each member of the KL MB shall receive by mail, return receipt requested, or by telefax, an agenda and the information and documents reasonably regarded as necessary and useful for the member of the KL MB to reach a decision on the matters covered by the agenda for the meeting. The KL CEO and/or the member of the KL MB convening the meeting shall procure that all members of the KL MB are sent the same information and documents at the same time.

Meetings of the KL MB shall be held at the registered office of KL or at any other place in the Netherlands, as decided by the KL MB from time to time.

Notwithstanding the above, to the extent reasonably possible, meetings may be held by telephone conferences and shall be conducted in English, and materials used for such meetings will be in English.

Resolutions of the KL MB shall be prepared and agreed in the English language and shall be recorded in written minutes in the English language.

(iii) Chairman.

The KL CEO shall chair the meetings of the KL MB.

(iv) Subject to Legal Requirements and having regard to the fiduciary duties of the members of the KL MB, the Protocol shall provide that during the Initial Period, the members of the KL MB undertake to adopt and implement any binding recommendation of the SMC relating to KL, subject however to any required approval from the KL Supervisory Board and the obligations of each member of the KL MB under Clause 9.7. In addition to the mandatory approval rights of the KL Supervisory Board under Dutch law, pursuant to the Amended KL Articles of Association, the approval of the KL Supervisory Board is required for decisions of the KL MB to determine (a) KL business plans and (b) KL budgets.

7.3.2 KL Supervisory Board

(i) For the Initial Period, the Parties agree, subject to Clause 7.3.4, that the supervisory board of KL (the "KL Supervisory Board") shall be composed of nine (9) members as follows:

- five (5) members shall be independent members (the "KL Supervisory Directors"); and
- four (4) members shall be designated by AF (the "AF Supervisory Directors").

The Parties acknowledge and agree that AF has the right to designate non-Dutch nationals and non-Dutch residents as AF Supervisory Directors.

- (ii) The Parties acknowledge and agree that during the Initial Period, the Protocol shall provide for an undertaking from the KL Supervisory Board members, having regards to their fiduciary duties and Legal Requirements, to vote in favour of any decisions of the KL MB taken in accordance with a binding recommendation of the SMC, subject however to the obligations of each member of the KL Supervisory Board under Clause 9.7.
- (iii) The Parties acknowledge and agree that during the Initial Period, pursuant to the Protocol decisions of the KL Supervisory Board relating to the approval of KL MB decisions (a) in respect of a matter falling within the scope of the SMC Matters (provided it is mandatory under Legal Requirements that such a matter be submitted to the KL Supervisory Board) and on which the SMC should have rendered a binding recommendation, (b) adopting KL's business plans and (c) adopting KL's budgets, in each case require a favourable vote of at least two-thirds of the members of the KL Supervisory Board. The Parties acknowledge and agree that upon the expiry of the Initial Period, the above-mentioned matters shall be approved by a simple majority of the members of the KL Supervisory Board, and that any provision to the contrary shall automatically terminate upon the expiry of the Initial Period.
- (iv) After the Initial Period and until the expiry of the KL Assurances as set out in Clause 9.4, any decisions to amend (the content or the wording of) the KL Assurances shall require a favourable vote of at least three-fourths of the members of the KL Supervisory Board.
- (v) Upon the expiry of the Initial Period and subject to Clause 7.3.4, the Parties agree that the KL Supervisory Board shall be composed of nine (9) members as follows:
 - four (4) members shall be KL Supervisory Directors; and
 - five (5) members shall be AF Supervisory Directors.

Meetings of the KL Supervisory Board will be held at the registered office of KL.

7.3.3 Protocol

To ensure that KL MB and KL Supervisory Board upon the Completion Date will be composed as set out in **Schedule 7.3.3** and at any given time (including for the avoidance of doubt, upon the expiry of the Initial Period), in compliance with the principles set out in Clauses 7.3.1, 7.3.2 and 7.3.4, the Parties and each of the current individual members of the KL Supervisory Board as at the date hereof have entered into the contractual arrangement set out in **Schedule 7.3.3** (the "**Protocol**").

The Parties shall ensure that any future appointees to the KL MB and the KL Supervisory Board also sign the Protocol.

7.3.4 Impact of the enactment of the proposed amendment to the structure regime (wetsvoorstel 28 179)

If the proposed amendment to the structure regime (*wetsvoorstel 28 179*) is enacted in substantially the form voted by the second chamber of the Dutch parliament on 9 September 2003 and becomes applicable to KL, the Parties shall exercise reasonable best efforts to reach an agreement with the KL Works Council in respect of a corporate governance structure of KL, which shall approximate the corporate governance structure as provided for in the Amended KL Articles of Association and the present Agreement as closely as possible.

Should such agreement not be reached, the KL Supervisory Board shall:

- (i) for the period from the date from which KL must comply with such enacted amendment to the structure regime until the end of the Initial Period, be composed of eleven (11) members as follows:
 - six (6) members shall be KL Supervisory Directors (which shall include the three (3) persons recommended by the Works Council); and
 - five (5) members shall be AF Supervisory Directors;
- (ii) upon the expiry of the Initial Period be composed of eleven (11) members as follows:
 - five (5) members shall be KL Supervisory Directors (which shall include the three (3) persons recommended by the Works Council); and
 - six (6) members shall be AF Supervisory Directors.

In addition, should AF exercise its shareholder's right, alone or together with other KL Shareholders, to dismiss all the members of the KL Supervisory Board, AF undertakes to comply with the principles and rules set out in this Clause 7 and in the Protocol. The KL MB shall, in its request to the Enterprise Chamber of the Amsterdam Court of Appeals ask the Enterprise Chamber (i) to provide in its decision to appoint the temporary members of the KL Supervisory Board that such temporary members shall, when making nominations for the new members of the KL Supervisory Board, to the extent possible adhere to the arrangements regarding the composition of the KL Supervisory Board set out herein, in the Amended KL Articles of Association and in the Protocol and in particular (ii) not to appoint a former KL Supervisory Director who has been dismissed in the context of a dismissal provided for in the present Clause. In addition, the KL MB shall, to the extent permitted by Dutch law, request the temporarily appointed members of the KL Supervisory Board (a) to adhere to the arrangements regarding the composition of the KL Supervisory Board set out herein, in the Amended KL Articles of Association and in the Protocol when making nominations to the general meeting for the new members of the KL Supervisory Board so as to give full force and effect to the arrangements agreed upon herein by AF and KL and (b) not to nominate a former KL Supervisory Director who has been dismissed in the

context of a dismissal provided for in the present Clause. In addition, AF undertakes not to use its right to dismiss all the KL Supervisory Directors earlier than twelve (12) months following a previous exercise of the same right.

7.3.5 Full Structure Regime

In consideration of the specific corporate governance rules as contained in this clause 7 and in the Protocol, the Parties agree that during the Initial Period, KL shall voluntarily apply the full structure regime as set out in Articles 2:253-164 of the Dutch Civil Code. The Amended KL Articles of Association shall reflect that KL has voluntarily opted for the full structure regime subject to the provisions contained in this Clause 7, and that upon the expiry of the Initial Period, the KL Amended Articles of Association shall be amended to adopt the mitigated structure regime (gemitigeerd regime) as provided for in Article 2:155 of the Dutch Civil Code shall be adopted.

The Amended KL Articles of Association shall furthermore provide that for the duration of the Initial Period, two committees (respectively the "KL Committee I" and the "KL Committee II") are established within the KL Supervisory Board. The KL Committee I shall consist of three members of the KL Supervisory Board appointed as provided in the Protocol. The KL Committee II shall consist of four members of the KL Supervisory Board appointed as provided in the Protocol. Pursuant to the Amended KL Articles of Association, during the Initial Period (i) the members of the KL Committee I will have the right to render two votes in respect of any decision of the KL Supervisory Board to appoint a member of the KL MB and (ii) the members of the KL Committee II will have the right to render two votes in respect of any decision of the KL Supervisory Board to suspend or dismiss a member of the KL MB on the two following grounds: (a) if such a member of the KL MB has acted in a manner contravening any binding recommendation of the SMC, having regard to Legal Requirements, his fiduciary duties and subject to the obligations of any member of the KL MB under Clause 9.7 or (b) has acted in a manner giving rise to termination of his employment agreement for urgent matters ("dringende redenen"). In addition, the Protocol contains provisions ensuring that during the Initial Period, three AF Supervisory Directors, acting together, shall be granted the right to convene KL Supervisory Board meetings for the decision of the KL Supervisory Board to dismiss a member of the KL MB on the two following grounds (i) if such a member of the KL MB has acted in a manner contravening any binding recommendation of the SMC, having regard to Legal Requirements, his fiduciary duties and subject to the obligations of any member of the KL MB under Clause 9.7 or (ii) has acted in a manner giving rise to terminating his employment agreement for urgent matters ("dringende redenen").

The Amended KL Articles of Association shall provide that the double voting rights granted to the members of KL Committee I and KL Committee II shall automatically terminate upon the expiry of the Initial Period.

SCHEDULE 3.2

STATE ASSURANCES

The following State Assurances are solely given to the State of the Netherlands and aim at preserving the network quality of KL at Schiphol, which is a matter of public interest for the Netherlands, while also taking into account the best interest of the Combined Group and its shareholders. The State Assurances shall remain valid for an 8 year period from the Completion Date (except that paragraph 2.1(iii) and 2.2 (iii) below will terminate after five years from the Completion Date).

In consideration of the State Assurances set out herein, the importance of KLM's operations for the hub function of Schiphol Airport as recognised by the State of The Netherlands will be taken into account when formulating its civil aviation policy and the State of The Netherlands agrees to maintain the current portfolio of the current Air Traffic Rights of KLM (except the ones that have not been used by KLM for a period of 12 months) and to continue to address in a fair and non-discriminatory manner any future requests from KLM for new Air Traffic Rights.

The KLM Foundation Assurances Board shall ensure that such State Assurances are complied with in the manner set out in the AF/KL/Dutch State Agreement and in the Articles of Association of the KLM Assurances Foundation.

1 Air-political and airline status

The Parties agree that:

- both KL and AF shall remain airline companies established in and operating from their home bases in the Netherlands and France respectively;
- each of AF and KL shall retain its air operation certificate and its operating licences and shall continue to fulfil the conditions necessary for that purpose;
- in co-operation with the relevant civil aviation authorities, each of AF and KL shall use its best endeavours to retain its authorisations and rights delivered by the competent authorities to operate international routes; should a risk of losing any part of such authorisation and rights be run as a consequence of an economically driven decision to cancel a service, best efforts should be made by the Combined Group to protect the relevant authorisations and rights without jeopardising the underlying economical decision.

2 Network and Hubs

2.1 Passenger

- (i) The Combined Group will operate a multi-hub system in Europe with Charles de Gaulle Airport and Schiphol Airport, both European as well as intercontinental hubs, being the corner stones of the multi-hub system.
- (ii) The Parties confirm, that the existence and the prospects for passenger growth at their respective hubs (Schiphol Airport and Charles de Gaulle Airport) are fundamental requirements for the success of the Combined Group, as both Schiphol Airport and Charles de Gaulle Airport offer good facilities for their passengers.

(iii) The passenger growth of the Combined Group at Charles de Gaulle Airport will not be materially detrimental to the current portfolio of the ICA key destinations operated by KL at Schiphol (i.e. the continued existence of these destinations as part of the direct network of KL from Schiphol). Conversely, the passenger growth of the Combined Group at Schiphol Airport will not be materially detrimental to the current ICA key destinations operated by AF at Charles de Gaulle. For the avoidance of doubt, this does not prevent the Combination to take any adaptive measures in case of and for the duration of a crisis. The Parties specify the aforesaid ICA key destinations operated by KL at Schiphol in the attachment hereto including the notes thereto.

2.2 Cargo

- (i) The Parties agree that the existence and the prospects for cargo growth at their respective hubs are fundamental requirements for the success of the Combined Group, as both Schiphol Airport and Charles de Gaulle Airport offer good facilities for cargo and have a relevant market position in the industry.
- (ii) The Parties consider that the identified potential cargo network synergies will be able to provide opportunities for profitable growth of intercontinental Cargo traffic operated by the Combined Group from both Schiphol Airport and Charles de Gaulle Airport to the benefit of shippers and forwarders.
- (iii) The Parties agree that the growth of the Combined Group at Charles de Gaulle will not be materially detrimental to KLM's SPL overall cargo activity in the main global cargo markets. Conversely, the Parties agree that the growth of the Combined Group at Schiphol will not be materially detrimental to AF's CDG overall cargo activity in the main global cargo markets. For avoidance of doubt, this does not prevent the Combination to take any adaptative measures in case of and for the duration of a crisis.

3 Amendment of State Assurances

No action shall be taken or decision made which results in amending the State Assurances (including the articles of KLM Assurances Foundation to the extent relevant for the State Assurances) during their validity period, unless agreed by (i) the Parties and (ii) the State of the Netherlands.

ICA Key Destinations Operated by KL

North America

Chicago

New York

Detroit

San Francisco

Houston

Toronto

Los Angeles

Washington

Mexico City

Asia

Bangkok

Seoul

Beijing

Shanghai

Delhi

Singapore

Hong Kong

Taipei

Jakarta

Tokyo

Osaka

Near & Middle East

Abu Dhabi

Damascus

Almaty

Dubai

Amman

Kuwait

Bahrain

Tehran

Beirut

Tel Aviv

Africa

Accra

Johannesburg

Cairo

Lagos

Cape Town

Nairobi

Dar Es Salaam

Partner operated

Boston (NW)

Minneapolis (NW hub)

Detroit (NW hub)

New York (NW)

Memphis (NW hub)

Seattle (NW)

Historical link to NL

Aruba

Paramaribo

Bonaire

Saint Maarten

Curação

Notes:

- A destination which loses its economic interest for the Combined Group in a structural manner, e.g. due to changing market circumstances, will no longer be considered as being a 'key destination' and may be terminated;
- In addition, the Combined Group may decide to terminate up to a maximum of five ICA key destinations from the above list. Each termination will be compensated by a symmetrical swap, i.e. an AF termination of another key destination of AF from Paris served or to be served by KLM from SPL;
- Destinations earmarked as historically linked to the Netherlands are safeguarded as special links operated by KL from SPL and fall outside the scope of the assurance 2.1 (iii);
- Apart from Detroit-Wayne County, other partner operated destinations are listed for reference purposes only and fall outside the scope of the assurance 2.1 (iii);
- Status: summer 2003.

ICA KEY DESTINATIONS OPERATED BY AF

North America

Atlanta

Miami

Boston

Montréal

Chicago

New York

Cincinnati

Philadelphia

Houston

San Francisco

Los Angeles

Toronto

Mexico

Washington

Caribbean and South America

Bogota

Punta Cana

Buenos Aires

Rio de Janeiro

Caracas

Saint Domingue

Cayenne

Saint Martin

Fort de France

Santiago

Habana

Sao Paulo

Pointe à Pitre

Asia

Bangkok

Osaka

Beijing

Saigon

Delhi

Seoul

Guandzou (1

Shangai

Hong Kong

Singapore

Mumbai

Tokyo

Near and Middle East

Atyrau (4)

Dubai

Amman

Jeddah

.......

Beirut

Ryadh

Damascus

Tel Aviv

Africa

Abidjan

Lagos

Bamako

Libreville

Bangui

Lome

Brazzaville

Luanda

Cairo

N'Djamena

Conakry

Niamey

Cotonou

Nouakchott

Ouagadougou

Dakar

Pointe noire (4)

Douala

Port Harcourt

Johannesburg

Kinshasa

Indian Ocean

Madagascar

Mauritius

to be opened during the next IATA season.

Saint Denis de La Réunion

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